



Lightning - New Enhancements April 2021

As part of our commitment to continuous improvement, we are constantly developing and enhancing our technology and services along with listening to feedback from you, our important customers.

We are delighted to share some new functionality and enhancements which will be live in the system and available from **Tuesday 27th April from 19:30.**

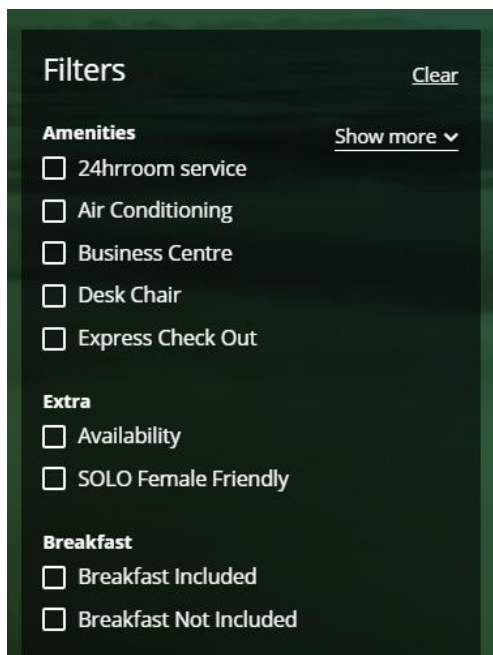
We would be grateful if you could share this update with your bookers and travellers and if you have any feedback or suggestions, please get in touch with our Business Support team at North.bsu@travelctm.com



New Features/Enhancements

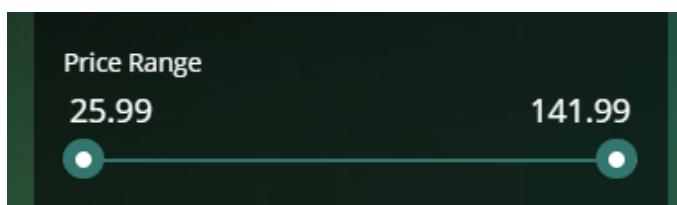
Hotel Results Filter by Breakfast

Once the hotel search has been completed and the results are displayed, we have introduced the option to filter the results by Breakfast, Breakfast Included or Breakfast not included. The filter allows users to quickly sort the loaded results to reflect either breakfast included, or breakfast not included, if the filter is not used or if both options are ticked, all rates will be displayed to the user.



Hotel Pricing Filter

We have introduced an additional filter for the hotel results which is a Price Range filter. This works as a slide bar for the user to be able to select their preferred price range. The results are then refined to only show the rates available within the chosen range.



CTM 'Green' Choice to 'Greener' Choice

A slight wording enhancement has been made to the new CTM 'Green' Choice for flights, this will now be displayed as a CTM 'Greener' Choice.

1. London Heathrow (LHR), United Kingdom to Delhi - Indira Gandhi International (DEL), India, Mon 6 Sep 2021				
Sort by: Price		Economy No Bags	Economy Restricted	Economy Flexi
 (LHR) 21:10 - (DEL) 10:10 +1 8h 30m Direct		From:£436	From:£496	From:£2,838
 CTM Greener Choice				
<small>Virgin Atlantic - VS300 - Operated By Virgin Atlantic Airways Ltd.</small>				<small>Show trip details & fares</small>
 (LHR) 11:15 - (DEL) 00:25 +1 8h 40m Direct		From:£436	From:£496	From:£2,838
 CTM Greener Choice				
<small>Virgin Atlantic - VS302 - Operated By Virgin Atlantic Airways Ltd.</small>				<small>Show trip details & fares</small>

Passenger Information Passport Expiry Date

An enhancement has been added during the booking flow for a flight booking, when the user is presented with the option to complete the passport information for their flight, if the entered value for the expiry date is within a 6-month period from the travel date a warning will appear on screen to prompt the user to check the destinations entry requirements.

Passenger Information

26/03/1997

Passport No

Expiry

24/09/2021

Warning: Passport is due to expire within 6 months of the travel date, please check the destination passport validity requirements

Issued

Nationality

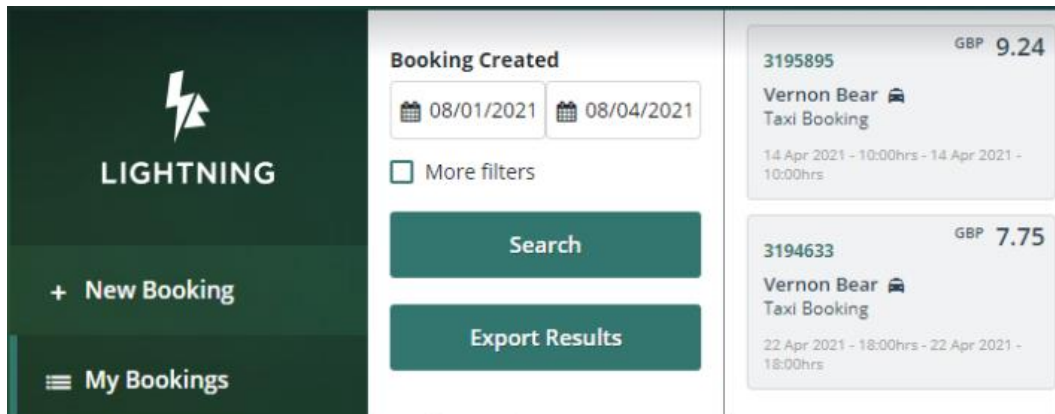
Inclusive Baggage Allowance

- LHR to GLA - Baggage Allowance 0 bag/s
- GLA to LGW - Baggage Allowance 0 bag/s

Stop Booking Continue

Export Bookings within My Booking

We have introduced new functionality, Export Results into Lightning. Users will now be able to export their 'My Booking' search results into an Excel format.



Travel Policy Icons

Enhancements have been made to the user interface of travel policy icons for those who have travel policies configured. The icons are now more prominent and clearer to identify rates on screen which are bookable to the user in accordance to their policy configuration.

	<p>From 67.00 GBP (67.00GBP prpn)</p> <p>Price for 1 room 1 night</p> <p>Ibis Manchester Centre Princess Street Lancashire, Manchester, M1 7DG</p>	<p>Location: 0.3 miles 0.2 miles → 8.5 miles → Manchester</p> <p> </p>	<p>Distance: 0.4 miles</p> <p> View Rate Options</p> <p>See All40Rates See Photos Map Info</p>
	<p>From 68.85 GBP (68.85GBP prpn)</p> <p>Price for 1 room 1 night</p> <p>Townhouse Hotel Manchester Manchester, M1 6DF</p>	<p>Location: 0.1 miles 0.2 miles → 8.6 miles → Manchester</p> <p> more...</p>	<p>Distance: 0.3 miles</p> <p> View Rate Options</p> <p>See All50Rates See Photos Map Info</p>
	<p>From 75.00 GBP (75.00GBP prpn)</p> <p>Price for 1 room 1 night</p> <p>Doubletree by Hilton Manchester Picca... 1 Auburn St, Manchester, M1 3DG</p>	<p>Location: 0.1 miles 0.2 miles → 8.8 miles → Manchester</p> <p> more...</p>	<p>Distance: 0.2 miles</p> <p> View Rate Options</p> <p>See All171Rates See Photos Map Info</p>
	<p>From 79.69 GBP (79.69GBP prpn)</p> <p>Price for 1 room 1 night</p> <p>Novotel Manchester Centre Manchester, M1 4LX</p>	<p>Location: 0.1 miles 0.3 miles → 8.7 miles → Manchester</p> <p> more...</p>	<p>Distance: 0.3 miles</p> <p> View Rate Options</p> <p>See All26Rates See Photos Map Info</p>
	<p>From 81.60 GBP (81.60GBP prpn)</p> <p>Price for 1 room 1 night</p> <p>Crowne Plaza Manchester Centre Manchester, M4 4AF</p>	<p>Location: 0.1 miles 0.3 miles → 9.3 miles → Manchester</p> <p> more...</p>	<p>Distance: 0.4 miles</p> <p> View Rate Options</p> <p>See All120Rates See Photos Map Info</p>